

Genstar Technologies: Gentec

# **OUR QUALITY POLICY**

We provide customers with high quality, value-added products and services that satisfy requirements.

We are committed to continually improving the effectiveness of our Quality Management System.

#### **VISION**

Global industrial leader by providing outstanding customer service, excellent product quality, and continuous technological innovation.

#### **MISSION**

Provide customers with high quality gas flow control components, systems and peripheral apparatus for various industries and value-added services that meet strict safety standards.

## **VALUES**

Customer Commitment
Quality and Continuous Improvement
Innovation and Creativity
Integrity and Humility
Accountability and Discipline
Collaboration and Respect for Each Other
Passion and Positivity

## **QMS SCOPE**

Assemble and distribution of gas flow control components, systems and peripheral apparatus for various industries.

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# **OUR QUALITY OBJECTIVES**

01

High Quality < 3% return rate

03

Overall Customer Satisfaction > 90%

02

Satisfy Requirements > 85% OTD

04

Regulatory Requirements Compliance